



FOOD QUALITY AND SAFETY POLICY

ΚΩΔΙΚΟΣ	ΕΚΔΟΣΗ / ΑΝΑΘΕΩΡΗΣΗ	ΗΜΕΡΟΜΗΝΙΑ ΕΚΔΟΣΗΣ	ΣΕΛΙΔΑ	ΕΚΔΟΣΗ: ΥΣΔΑΤ
OE.02.01	6 ^η / 0 ^η	01.04.2024	1 ΑΠΟ 2	ΕΓΚΡΙΣΗ: Γ.Δ.

FAMILY FARM is a leading Company in the field of making high quality cheese products (feta cheese and soft cheeses, whey cheeses). Through the harmonious cooperation of all stakeholders (management, staff, partners, suppliers and especially the customers) **FAMILY FARM** ensures the successful completion of all projects.

All of us in **FAMILY FARM**, we make sure that:

On customers:	<i>We will listen to our customers, understand and balance their needs and expectations with those of our suppliers, employees, investors and society and endeavor to give full satisfaction to all parties.</i>
On Leadership:	<i>We will establish and communicate our vision for the organization and through our leadership exemplify core values to guide the behavior of all to achieve our vision.</i>
On people-Ethics-Food Safety Culture:	<i>We will involve our people in the organization's development, utilize their knowledge and experience, recognize their contribution and provide an environment in which they are motivated to realize their full potential. We respect the ethics of the personnel. All employees are >18 years old. Of course our company is against racism. The company invest in food safety culture, invest in these shared values, beliefs and norms that affect mindset and behavior toward food safety in, across and throughout our company. The food safety culture is achieved through special training and special questionnaires dedicated to food safety culture. The company respects the 5 fundamental principles and rights at work</i>
On Processes and systems:	<i>We will take a process approach towards the management of work and manage our processes as a single system of interconnected processes that delivers all the organization's objectives.</i>
On continual improvement:	<i>We will provide an environment in which every person is motivated to continually improve the efficiency and effectiveness of our products, processes and our management system.</i>
On decisions:	<i>We will base our decisions on the logical and intuitive analysis of data collected where possible from accurate measurements of product, process and system characteristics.</i>
On supplier relationships:	<i>We will develop alliances with our suppliers and work with them to jointly improve performance.</i>
On environmental responsibility and sustainability	<i>Our company respects the environment trying to minimize the environmental effect of our production. Renewable energy resources are used in our company</i>
On animal welfare:	<i>The management commits to the biosecurity of the plant, the health and welfare of the animals, the hygiene and safety of the milk produced, waste management and environmental protection, the health and safety of the employees as well as the working conditions promote their ethical treatment and welfare.</i>
On food waste	<i>The company declaring its commitment and its vision in the scope of the Certification Scheme 'No Food Waste'. The limitation of the food waste is one of our basic targets and we are committed to this direction in any way.</i>

FAMILY FARM fully complies with statutory and regulatory requirements. Our priority is to produce safe, authentic & high quality products. Our sets measurable objectives for the Quality and Safety of the products. These objectives are evaluated in the Management Review annually.

Approval

This policy was approved on 01.04.2024

Tsagaris Andreas
C.E.O



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